EGOV4WOMEN Online Toolkit

Presentation from IT for Change UN CSW 62 March 16, 2018



Introduction

The first region-wide toolbox to support the gender mainstreaming of e-government in the region.

Components	Service Delivery	Citizen Uptake	Connectivity Architecture
Dimensions			
Norms			
Rules			
Practices			



Introduction (contd.)

- Content drawn from primary research in the region and scan of good practices in genderresponsive e-government, such as:
 - mobile information services
 - technology-supported learning, enskillment and career support
 - GBV redress
 - open data and grievance redress for accountable welfare delivery
 - gender-inclusive public access programmes



Target group

- Toolkit intended for
 - NOT just Ministry of ICT officials or members of e-government taskforce

BUT

senior and mid level officials of Ministry of Women and Child Development, sectoral ministries and agencies (such as rural development, local self-governance, planning and statistics etc.) How can e-government make a difference?

Module 1. Gender, governance and egovernment

Individual

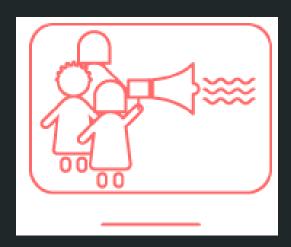
Informal	Internalized attitudes, values, practices - Self-esteem - Enhanced personal security - Active citizenship agency	Access to and control over public and private resources - Access to public information on entitlements Increased trust in claimsmaking Access to redress for GBV	
	Socio-cultural norms, beliefs and practices - Gains in public recognition - Strengthening of public solidarities	Laws, policies, resource allocation - Higher systemic capability for gender-inclusive service delivery - Techno-learning platform responsive to women's needs	Formal

Institutional



Module 2. Gender lens in e-service delivery

- Integrated/ convergent basket of services for women
- One-stop-shop portals and kiosks
- Accountable Public-Private-Partnerships
- Technical governance (data governance and interoperability standards)
- Citizen Charters



Module 3. Gender-responsive eparticipation

- Making the entire spectrum of citizen engagement gender-inclusive:
 - Info-outreach
 - Citizen dialogue
 - Participatory monitoring of services
 - Grievance redress
 - Co-design
- Putting legal-institutional guarantees in place
- Digital literacy as citizen literacy

Module 4. Genderresponsive connectivity architecture

Gender budget in USOF



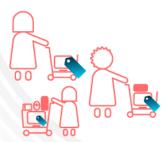
Digital literacy and m-information for women







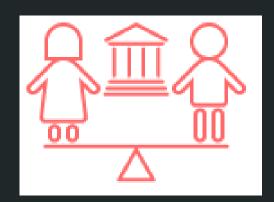




Affordability of gadgets and data



Women-directed municipal broadband



Module 5. Assessing genderresponsiveness of e-government ecosystems

- A framework for a whole-of-egovernment assessment on gender inclusion
- Expansion of women's informational, associational and communicational capabilities through e-government use



Key features

Trainer's Handbook

Pop-up glossary

Mini-quiz

Thank you!

Visit: http://egov4women.unescapsdd.org/toolkit/

