

EGOV4WOMEN Online Toolkit

Presentation from IT for Change

UN CSW 62

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Introduction

- The first region-wide toolbox to support the gender mainstreaming of e-government in the region.

Components	Service Delivery	Citizen Uptake	Connectivity Architecture
Dimensions			
Norms			
Rules			
Practices			



Introduction (contd.)

- Content drawn from primary research in the region and scan of good practices in gender-responsive e-government, such as:
 - mobile information services
 - technology-supported learning, enskillment and career support
 - GBV redress
 - open data and grievance redress for accountable welfare delivery
 - gender-inclusive public access programmes



Target group

- Toolkit intended for
 - NOT just Ministry of ICT officials or members of e-government taskforce

BUT

senior and mid level officials of Ministry of Women and Child Development, sectoral ministries and agencies (such as rural development, local self-governance, planning and statistics etc.)

Module 1. Gender, governance and e-government

- How can e-government make a difference?



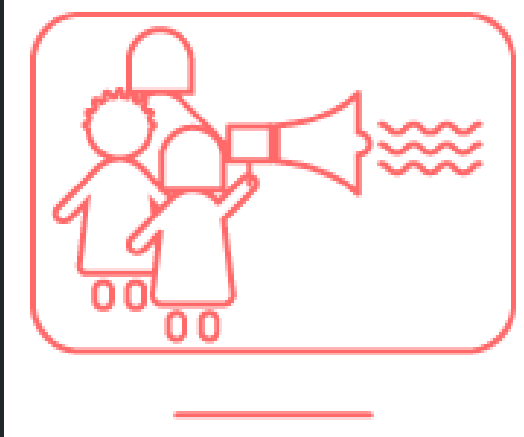
Module 2. Gender lens in e-service delivery



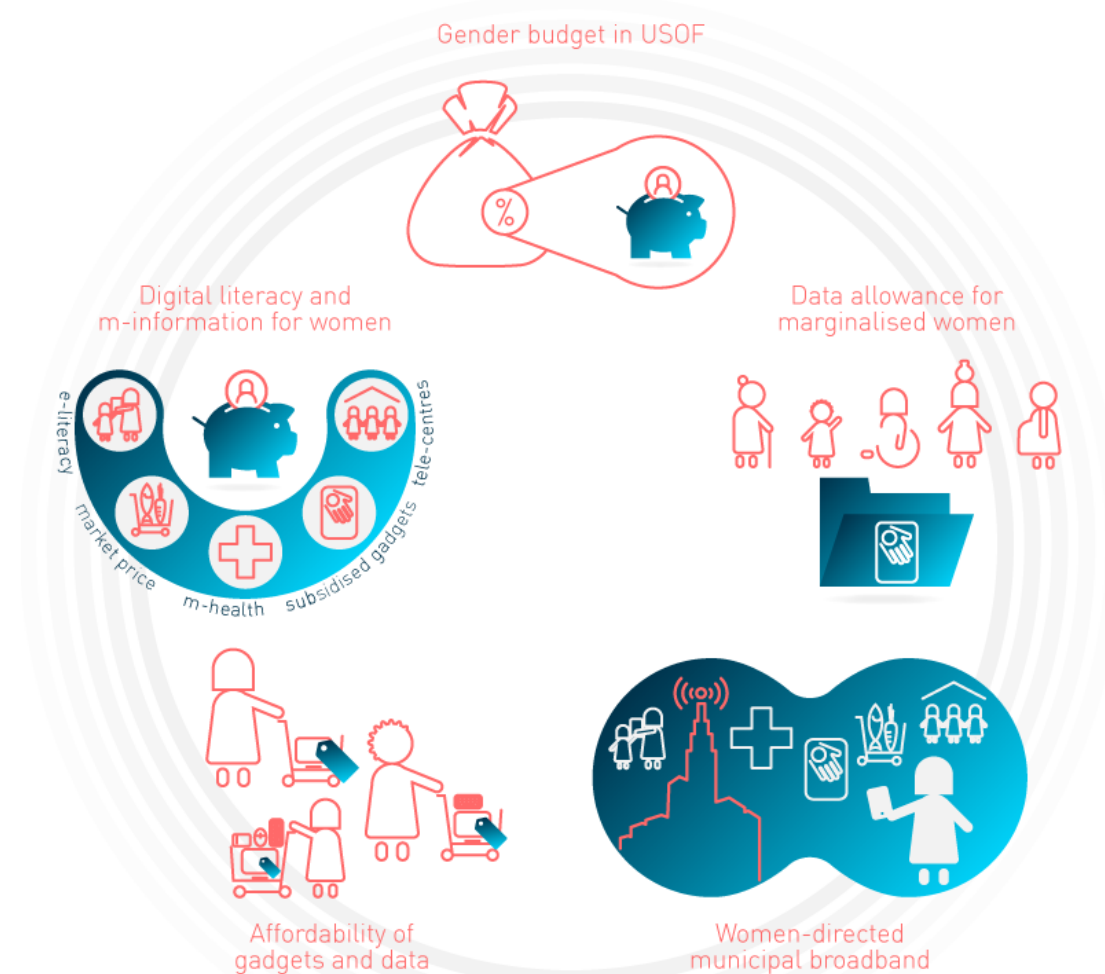
- Integrated/ convergent basket of services for women
- One-stop-shop portals and kiosks
- Accountable Public-Private-Partnerships
- Technical governance (data governance and interoperability standards)
- Citizen Charters

Module 3. Gender-responsive e-participation

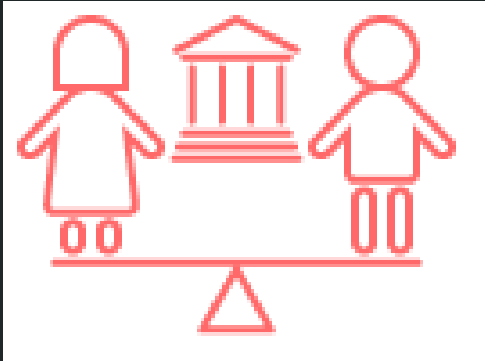
- Making the entire spectrum of citizen engagement gender-inclusive:
 - Info-outreach
 - Citizen dialogue
 - Participatory monitoring of services
 - Grievance redress
 - Co-design
- Putting legal-institutional guarantees in place
- Digital literacy as citizen literacy



Module 4. Gender-responsive connectivity architecture



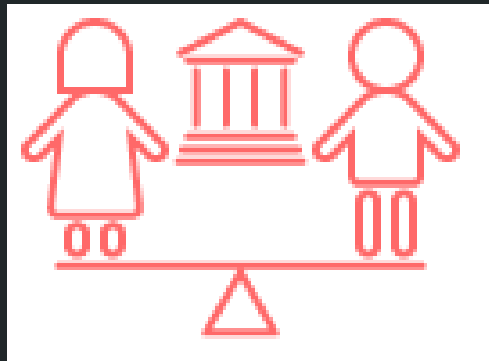
Module 5. Assessing gender-responsiveness of e-government ecosystems



- A framework for a whole-of-egovernment assessment on gender inclusion
- Expansion of women's informational, associational and communicational capabilities through e-government use

Key features

- Trainer's Handbook
- Pop-up glossary
- Mini-quiz

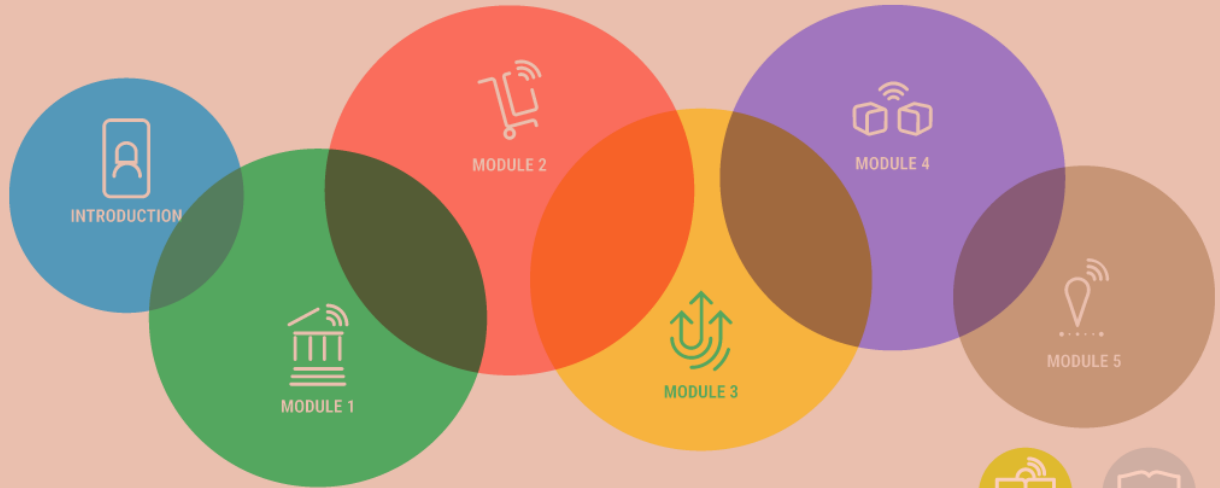


Thank you!

Visit:

<http://egov4women.unescapsdd.org/toolkit/>

A public resource on the design and implementation of gender-responsive e-government institutional ecosystems



dd.org/toolkit/module-3-gender-responsive-e-participation